

## No.5 “CASA CAMELOT” & No.6 “CASA GLORIA”

### GENERAL VILLA INFORMATION

We employ a local Management Team that have been involved with the villas and our family for over twenty years. Should you have any queries when in Spain please do not hesitate to contact them.

#### Local Management Details:

Mayfair Management  
170A Calle Hortensia  
Urb. El Paraiso Alta  
Estepona

Tel: +34 952 882506

Mob: +34 629 582088

1) To minimize the possibility of loss or theft, never leave the villa without ensuring that all the security shutters are shut and locked. Whilst in the villa, it is recommended that the front gate is also always kept shut.

2) Please be aware that the swimming pool is not protected behind any type of boundary. It is not required in Spanish law, however we have installed a safety cover to afford some protection. This cover only works efficiently if correctly used; i.e. using the straps to hold the loose end in place. Pool safety systems should not be viewed as a replacement for the vigilance of parents and guardians in taking responsibility for the well being of children using the swimming pools. The swimming pool use is entirely at your own risk. Before using the pool please carry out your own Risk Assessment for its use paying particular attention to; the safe access points, the depth, the condition of the water and surround.

3) We advise that clients do not jump, dive or run around the swimming pool. We cannot accept any responsibility for the misuse of the swimming pool or its surrounding area. If traveling with children it is the responsibility of the parents to maintain suitable supervision and to implement a policy for the safe use of the the swimming pool area.

4) It is quite safe to drink tap water and as a courtesy to the next party staying at the villa, please ensure that the ice trays in the freezer compartment of the refrigerator are replenished.

5) Ants can be a nuisance, therefore keep all sweet things (biscuits, jam etc) in the fridge. Empty all bins daily at the end of the road – do not leave any foodstuffs in the black rubbish bin. It is also necessary to keep work surfaces clean; any food or crumbs will attract ants. Advise you do not leave dirty dishes on work surfaces – rinse and place in dishwasher.

6) White towels are provided for bathroom use only. Beach towels are provided (assorted colours) and should be used to protect the beds/furnishings from sun tanning oils and for use externally.

7) If during your stay you wish to read any books on the shelves please feel free. Should you not finish the book before your departure please feel free to take with you as long as you replace with similar.

8) Most “night-life” is found in Marbella or Puerto Banus e.g. bars and nightclubs. Passports or photo-card driving licenses are sometimes required for entrance to certain clubs and casinos.

9) In Spain all electrical switches are opposite to those on the UK. ‘UP’ is ‘ON’! Please ensure that all fused switches are in the ‘UP’ position.

10) DOGS: In some of the properties in the area there are various dogs. The majority of these are kept enclosed for security and, unlike most English property owners, the Spanish do not consider these to be pets, therefore please treat them accordingly. The adage “their bark is worse than their bite” should not be put to the test!

11) CATS: They belong locally and are well cared for so please resist the temptation to feed them. Ignoring this advice could result in finding cats sleeping on your towels and generally causing a nuisance. Please ensure that you check through all the rooms particularly under the beds prior to leaving the villa.

12) Emergency Medical Assistance:  
Dr. Borsani Umberto  
Garden Medical Centre  
Tropical Gardens (beside the Casino)  
Plata Baja

Tel: 95 281 7883 or 9123

Mobile: 619 933 840

13) Whilst you have the keys to the property, you are not to arrive before 4 pm as we cannot guarantee that the Villas will be ready for your arrival. Likewise please ensure that you have vacated the property by 10am as agreed.

14) Before departing the property please take a moment to fill in the visitors’ book.

15) **Very Important:** When you leave do not leave any open food in the villa and remove all rubbish to the bins at the end of the road, failure to do either of these may result in a penalty charge deducted from you deposit (maximum £300).

These notes are to assist you to ensure you have a safe and secure holiday in the villas. Please leave our family villas, as you would like to find them if they were your own.

*Enjoy your holiday...*